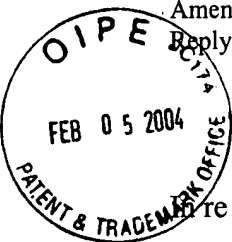


Appln. No.: 10/086,205
Amendment dated February 5, 2004
Reply to Office Action of May 2, 2003

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re the Application of:

RECEIVED

Atty. Docket No.: 003493.00186

Frederick Murray Burg

FEB 10 2004

Serial No.: 10/086,205

OFFICE OF PETITIONS

Group Art Unit: 2643

Filed: October 25, 2001

Examiner: Barry W. Taylor

For: Network-Based Method Of Notification Of The
Best Time To Call

Confirmation No.: 1746

AMENDMENT

MAIL STOP AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed May 2, 2003, please amend the instant application as follows:

Amendments to the Claims are reflected in the Listing of Claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.